

The Coronavirus COVID-19 situation is in the daily headlines and no doubt, top of mind for many of our members, employees and the communities we serve. PA Governor Tom Wolf has ordered the closure of all K-12 schools through the end of March, and many colleges and universities have taken the steps to postpone classes or to go online.

## **Branch Lobby Closures**

We must all work together to reduce community exposure. Out of an abundance of caution, AmeriChoice FCU will be closing our branch lobbies, effective March 17 through the end of March. We will continue to serve members through our drive thru lanes and by appointment in branch. Going forward, we will monitor daily and keep members informed as the situation progresses.

## 24/7 Member Access

Members will continue to have 24/7 access to manage accounts through online, mobile and telephone banking, where they can check balances, deposit and transfer funds, deposit checks, pay bills, and more. ATM and night drop access are also available for members, along with the expert advice of our representatives via phone or email. Members can continue to open new accounts and apply for loans on the AmeriChoice website, through online banking, and via the AmeriChoice mobile app. During normal business hours, our team can be reached at (800) 240-4364 or generalinfo@americhoice.org.

## We Are In This Together

As your trusted financial partner, we would like to reiterate that AmeriChoice is here to help. If you are a member who is experiencing financial difficulty and are in need of assistance, please reach out to an AmeriChoice representative.

During this time, we also want to help members be aware of how to spot scammers online. Make sure that the emails you open and links you are clicking on are through reputable sources. There is a lot of information out there right now, and scammers are taking advantage of the panic to spread malware which can steal sensitive information from victims. Stay up to date on these and other Coronavirus related scams by visiting <u>ftc.gov</u>.

As we continue to monitor the situation and evaluate additional measures going forward, we will continue to keep members updated. Our commitment to you is stronger than ever and we thank you for your trust and cooperation.

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